



Last Updated: 27th August 2026

1. Information Collected By Us

When users use the MSCLClinic mobile application, we collect information necessary to facilitate medical appointments and clinic administration:

User Account: Names, phone numbers, unique user identifiers

Patient Data: CNIC, Email, location, company they operate at including any company info like employee number or being relating to an employee at a company rather than being the one working there, phone and mobile number.

Appointment Data: time, date, scheduled doctor

2. Information Collected By Doctors

Doctors also collect and store information through the application about users they have consulted. These are only viewable by the doctor that consulted the user and no other doctor account can access them:

- Patient body description such as height, weight, etc
- Medical history
- Prescribed medications
- Prescribed medical tests including results
- Consultation and lab test charges

2. How We Use Users Information

We use the collected data strictly to operate and deliver clinic management services, including: Scheduling, confirming, and updating user appointments.
Displaying medical and appointment records to authorized clinic staff and doctors.
Authenticating account access and securing server operations.

3. Data Retention & Account Deletion

We retain users personal and appointment data only as long as necessary to fulfill healthcare administrative services.

Account Deletion: Users may delete their user account directly within the app settings. Account deletion immediately revokes authentication access and disassociates active account profile credentials.



Medical & Patient Records: Because medical intake records may be subject to legal retention obligations, patient medical history that cannot be purged directly through the app can be submitted for permanent deletion or anonymization by contacting clinic support at msclclinicadmin@gmail.com.

4. Data Sharing & Third Parties

We do not sell, rent, or trade personal data or health records to third parties, advertisers, or analytics networks. Data is only transmitted securely to our backend servers to fulfill app functions.

6. Contact Us

If you have questions regarding this Privacy Policy or wish to exercise data access/deletion rights, please contact us at msclclinicadmin@gmail.com.